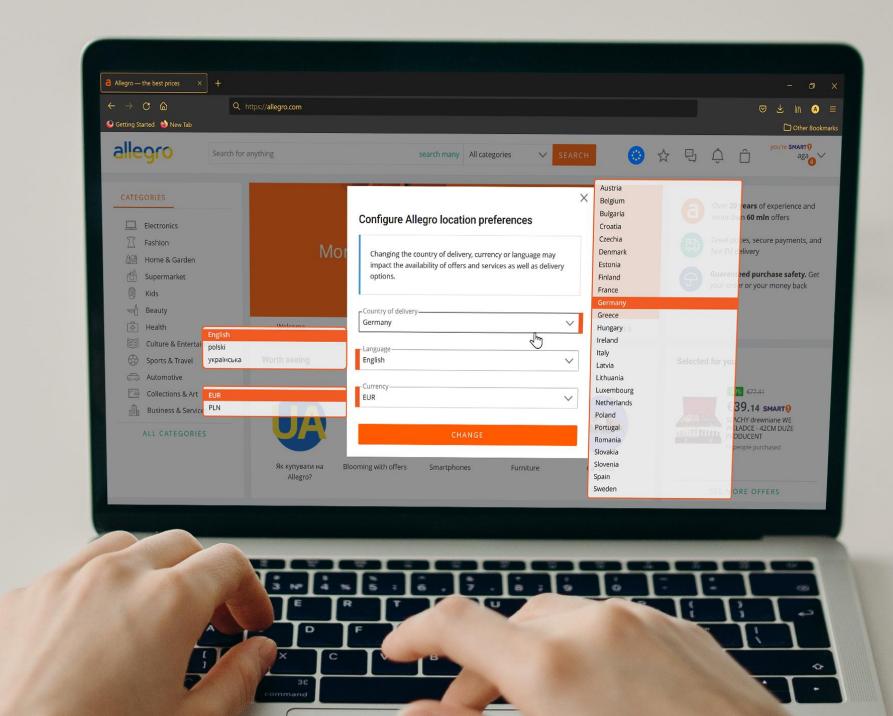


## Allegro.eu Q1 2022

Results presentation



26 May 2022

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# Agenda



**5** Q&A

## Q1 2022 Highlights Allegro makes solid start in Q1 against most challenging comps of 2022

<b>Q1'22 GMV and revenue growth</b> broadly as expected despite tough comparison with Q1'21 (January and March lockdowns) with demand resilient despite the invasion of Ukraine	GMV: +12.8% YoY (vs 46.1% in Q1'21) Revenue: +15.1% YoY		
Monetization progress: growing share of advertising revenue; revised	Advertising revenue: +21.1% YoY, 1.14% of GMV		
co-financing and success fee will support Take Rate going forward	Co-financing on PLN 40-79.99 courier orders from February: PLN 1.99		
<b>Further acceleration in delivery times</b> driven by 3P merchant fulfilled network model, with targeted 1P investments developing on schedule	Share of parcels delivered next day <sup>2</sup> : up by 8pp YoY in Q1'22		
Allegro Pay fintech business scaling up strongly with consistently high, sector-leading NPS <sup>1</sup>	PLN 964.8m loans originated in Q1'22 (>400% YoY) NPS <sup>1</sup> of 94 in Q1'22		
<b>Going international</b> , with launch of Allegro.com platform and completion of MALL Group and WE DO acquisitions in April 2022	allegro + MALL GROUP		
In-line Adjusted EBITDA performance in Q1 during the toughest comparative quarter of the year for GMV growth with first step in monetization of courier MOV improvement and continued investment in	Adj. EBITDA: -13.6% YoY in Q1'22, with margin improving after January low		

platform innovations

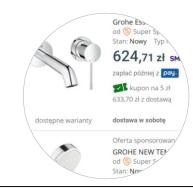


GMV	Active Buyers <sup>1</sup>	GMV per Active Buyer <sup>2</sup>	Take Rate <sup>3</sup>
PLN 10,824m Q1'22	13.4m Q1′22	PLN 3,265 Q1'22	10.46% Q1'22
+12.8% YoY	+0.6% YoY	+14.2% YoY	+0.02pp YoY
Revenue	Adjusted EBITDA	Adjusted EBITDA / GMV margin	Cash Conversion <sup>4</sup>
PLN 1,393m Q1'22	PLN 463m Q1'22	4.28% Q1'22	65.2% Q1'22
+15.1% YoY	-13.6% YoY	-1.30pp YoY	-23.6pp YoY

Active Buyer represents, as of the end of a period, each unique email address connected with a buyer that has made at least one purchase on any of Allegro.pl, Allegrolokalnie.pl or eBilet.pl in the preceding twelve months. Previously the data excluded eBilet.pl. All data points have been retrospectively adjusted to revised definition
Represents LTM GMV divided by the number of Active Buyers as of the end of a period
Defined as 3P Marketplace Revenue / (GMV – 1P GMV)
Defined as (Adjusted EBITDA – Capex ) / Adjusted EBITDA

# Retail basics and delivery experience improvements continuously driving the flywheel

#### Selection growth



- Continued double-digit YoY growth in the number of active offers
- 130+ top brands onboarded in Q1, including Skechers, Vans, Velvet, Costa Coffee, Grohe, RedBull
- A new version of our Trade Analytics tool available to all sellers making it easier to analyse sales trends, adjust assortment and optimize prices



Price competitiveness

- Price Insights, a more efficient price monitoring and benchmarking tool, available to all merchants since January following November test launch
- Further expansion of price monitoring for competitive benchmarking

### Improving convenience



- Received Star of Customer Service Award for 4th consecutive year<sup>1</sup>
- Excellent rNPS<sup>2</sup> of 81 as of Q1'22
- Further efficiency gains through automation, with 40% of Consumer to Merchant enquiries in the period handled by bots
- Launched a Ukrainian-language version of the platform to enable convenient shopping for over 3.2 million<sup>3</sup> Ukrainians living in Poland



**Delivery speed progress** 

- Merchant-Fulfilled Network: improved the next day delivery performance by 8pp YoY in Q1'22, supported by merchants incentives<sup>4</sup>
- One Box: on track to reach 3,000+ APMs by the end of the year. Secured an option with an offline retailer to deploy 2,000 APMs
- Full One Box merchant coverage coming soon
- X-press Couriers rebranded to One Kurier

1. Star of Customer Service Quality – awarded based on customers' opinion survey, carried out by the Polish Quality Program

<sup>2.</sup> Relational net promoter score

<sup>3.</sup> Estimates by the Union of Polish Metropolises (Unia Metropolii Polskich, UMP), as of April 2022

<sup>4.</sup> AlleProgres - incentive program launched in February, replaced last year's Fast Shipment Program

## Continued progress in key growth initiatives



Smart!

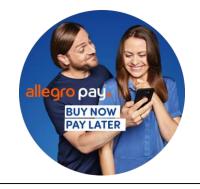
- Adjusted Smart! for Start<sup>1</sup> trial duration from 12 to 3 months to optimize for speed of conversion to paid Smart! and profitability
- Co-financing rates increased from February 2022, including adding new charges for courier delivery at MOV<sup>2</sup> < PLN 80</li>

## Smart! na Start / Smart! for Start trial program Minimum Order Value Click Through Rate NPS – net promoter score



- Advertising revenues up by +21% YoY, increasing as % of GMV
- Ads revenue growth driven by improving ads efficiency translating into CTR<sup>3</sup> increase, as well as expansion in external and internal inventory
- Continued growth in display formats on the back of growing brand budgets with self-serve format getting more traction

### Allegro Pay



- Excellent performance of Allegro Pay in Q1 2022 towards annual goals:
  - PLN 964.8m loans originated in Q1 (>400% YoY growth)
  - Loan book up only by PLN 5.9m in Q1'21 to PLN 364.6m thanks to ongoing cooperation with Aion Bank
  - Expected credit losses remain at very low level <2%
- PLN 210.0m of consumer loans sold to AION in Q1 reducing working capital requirement and loan book balance
- Buyers appreciate Allegro Pay convenience and simplicity with sector-leading NPS<sup>4</sup> score of 94

## Organic international development

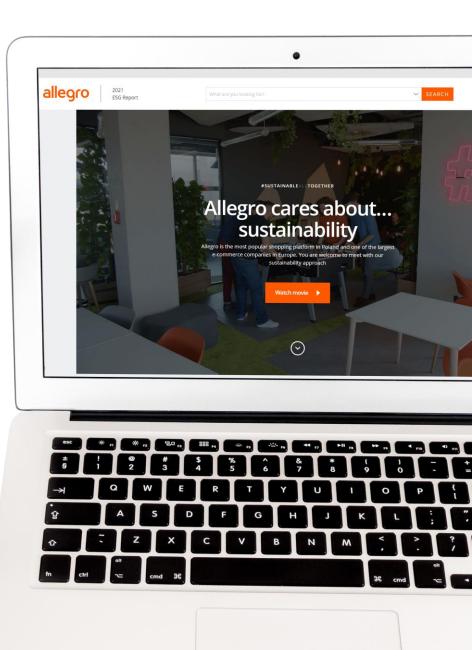


- Launch of Allegro.com international platform in English, driving export to EU countries, with payments in euro
- Scalable architecture, ready to add additional languages and currencies to support country-specific roll-outs
- Steadily improving the value proposition of the export business in terms of selection (60m offers vs 10m a year ago), price and convenience

## Consistent progress on ESG initiatives in Q1'22

### Snapshot of key Q1 2022 ESG actions

- ESG Report: published the 2022 ESG Report compliant with international reporting standards<sup>1</sup>
- Solidarity with Ukraine:
  - Support for Ukrainian employees
  - Over PLN 10m collected so far on a dedicated donations website Allegro Charity platform, along with PLN 1.1m donated in Q1 by Allegro Group directly to the Polish charities providing support to refugees<sup>2</sup>
  - Launched a Ukrainian language version of Allegro platform
- Launch of the third edition "Pomagamy bo umiemy / We help because we care" volunteer program sponsored by Allegro
- **Corporate Governance:** Mr Pedro Arnt recommended by the Board as a new independent Director candidate and pending appointment at the AGM<sup>3</sup>
- **Climate engagement:** Science-based targets<sup>4</sup> for reducing emissions in line with the Paris Agreement approved by the Board, currently pending validation by the Science Based Targets initiative (SBTi):
- 38% reduction of GHG emission (Scope 1&2) by 2030, aligned with the 1.5°C pathway (baseline 2021)
- Commitment to engage at least 69% of suppliers by spend to set their SBT targets for Scope 1&2 within 5 years
- 1. Global standards for sustainability reporting (GRI Standards) audited externally
- 2. Including donations to the Polish Migration Forum Foundation (PFM) and the "Ukraine" Foundation
- 3. In September 2021, Allegro.eu Board of Directors approved the target of >50% of Directors to be independent within 5 years. Appointment
- of Mr Pedro Arnt as as independent Director is pending shareholders' approval at the Annual General Meeting on 22 June 2022
- 4. Science Based Targets initiative, an ambitious corporate climate action of businesses to reduce their emissions in line with climate science



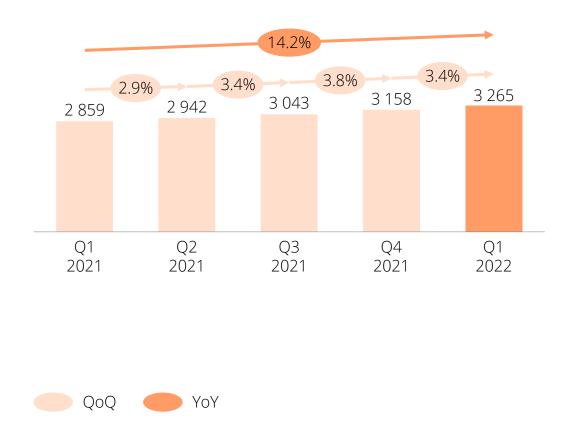
Our Active Buyers are increasingly loyal and engaged. Growing annual spend per Buyer and rising Smart! penetration as shift to online continues

**Active Buyers (period end)**<sup>1</sup>



• Active Buyers down QoQ by 0.5%, to large extent driven by impact of growing accounts consolidation with rising penetration of Smart!

LTM GMV / Active Buyer (period end)<sup>1</sup> PLN



QoQ YoY

1. Active Buyer represents, as of the end of a period, each unique email address connected with a buyer that has made at least one purchase on any of Allegro.pl, Allegrolokalnie.pl or eBilet.pl in the preceding twelve months

Q1 GMV up by 12.8% YoY despite COVID-19 headwinds and consumer spending impact in the first week following the invasion of Ukraine

16.7% 12.8% 46.1% 10.6% 19.9% 12.7 10.8 10.4 9.9 9.6 Q1 02 03 04 Q1 2021 2021 2021 2021 2022

• LTM GMV up by 14.9% YoY, reaching PLN 43.8bn

 QoQ deceleration in growth rate in line with expectations driven by the presence of lockdowns in January 2021 and again from 20 March 2021

 Short-term impact on consumer spending observed in the first week after invasion of Ukraine of approx. PLN 140m (1.5pp of YoY growth) vs prior 3-week average growth trend<sup>2</sup>

 0.5pp positive growth contribution to YoY growth rate in Q1 coming from eBilet

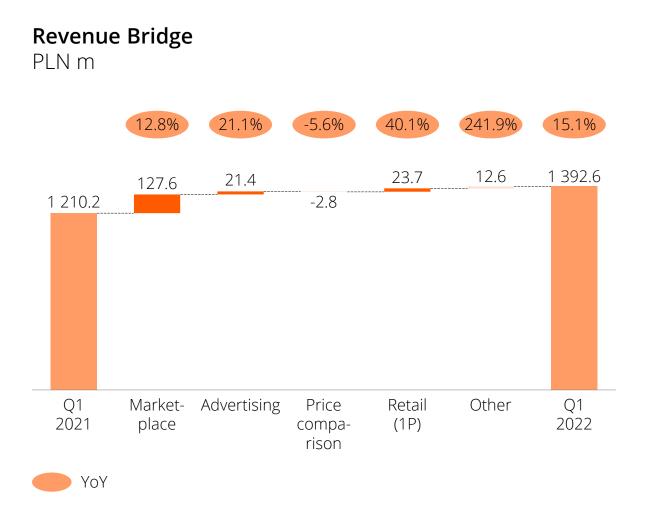
1. GMV of Allegro Group: Allegro.pl marketplace and eBilet

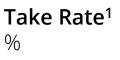
YoY

**GMV**<sup>1</sup> PLN bn

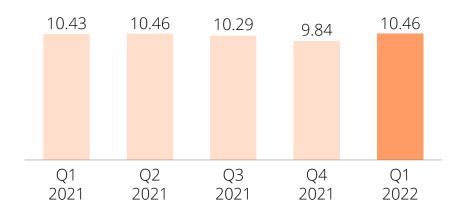
2. Observed drop in growth rate versus the 3-weeks average pre-invasion

Revenue growth driven by marketplace, advertising and retail



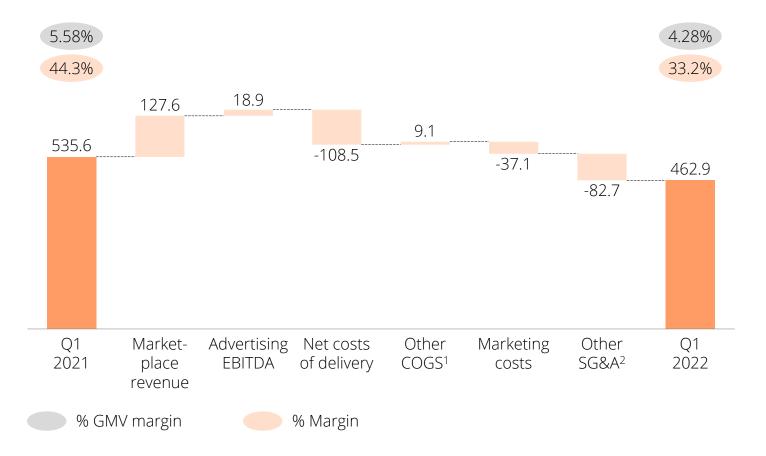


- Take rate broadly flat YoY in Q1
- QoQ increase driven by seasonality





### Adjusted EBITDA bridge in Q1 2022

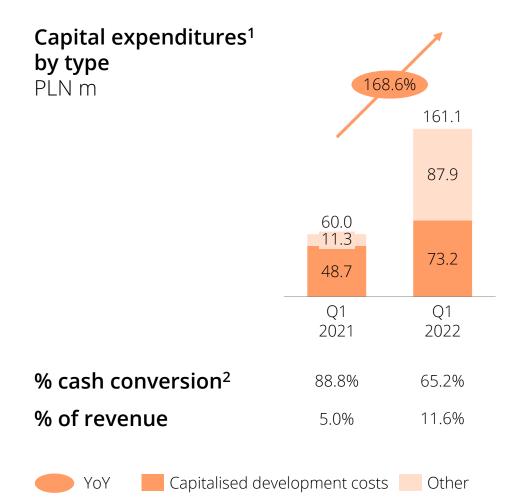


- Q1 monetization initiatives lifted Take Rate for only part of quarter: revised co-financing from February and success fee change from March
- Margin-accretive growth of advertising revenues
- Net costs of delivery up by 0.63pp of GMV YoY driven by significant growth in Smart! GMV share and 21.1pp YoY higher share of courier deliveries.
  Sequential QoQ stabilization in courier share in remaining quarters of the year
- SG&A growth driven by investment in innovation capacity to support longterm growth, mainly across Technology and Delivery scale up

1. Other revenue, price comparison revenue, retail margin and payments charges

2. Other SG&A incl. staff costs, IT costs, net impairment costs and other not included in advertising EBITDA contribution

## Investing in platform improvements and One by Allegro to drive future growth and optimize costs



- Expanding project portfolio and larger tech team drive higher capitalised development costs in Q1. Approximately half of the YoY increase was driven by international platform development costs
- Other capex driven largely by ongoing development of Allegro One APM<sup>3</sup> network aimed at faster deliveries and costs optimization
- Fit-out costs for new offices peaking in H1 2022

1. Presented values are related to cash flow from investing activities and does not include leased assets (which are presented in balance sheet and financing cash flow)

2. Defined as (Adjusted EBITDA – Capex ) / Adjusted EBITDA

3. APM – automated parcel machine

[PLN m]	Dec-21	Mar-22	Pro-forma 1 Apr-22
Adjusted EBITDA LTM	2,068.5	1,995.8	1,995.8
Borrowings at amortised cost	5,366.3	6,856.2	6,856.2
Lease liabilities	251.1	458.9	458.9
Less Cash	(1,957.2)	(3,595.0)	(800.8)
= Net Debt	3,660.2	3,720.1	6,514.4
Leverage	1.77x	1.86x	3.26x
Equity	9,454.1	9,729.6	10,910.6
Net debt to Equity	38.7%	38.2%	59.7%

- MALL closing in April reflected in pro-forma leverage of 3.26x
- Quarter-end cash position reflects PLN 210m in Allegro Pay loans sales to Aion Bank in Q1 2022
- PLN 4,125m of gross debt on floating rate hedged to fixed from mid 2022 to mid 2024 at blended rate 1.32% (PLN 4,192m hedged at 2.35% for Q2 2022)
- PLN bond issue remains preferred source of refinancing the MALL bridge loan and diversify long term funding



## Acquisition of MALL Group accelerating the international growth

Adding international sellers

 $\checkmark$ 



Preparation of our international platform (allegro.com launched Q1'22)

## International growth of the Allegro marketplace

### 1 April 2022

### Closing

- Completed on April 1st 2022
- Interim organization with a matrix org chart already in place

#### Q2-Q3 2022 1<sup>st</sup> 100 days

- Business acceleration
- Quick wins implementation

#### 2023-2024

#### Allegro marketplace deployed across new countries

- Launch the platform in Czechia as the first country
- Slovakia, Slovenia, Hungary & Croatia to follow (entire MALL footprint)
- Further countries deployments



# From 2023 we plan to integrate MALL Group with Allegro and deploy our international platform



# In FYE Mar-22 MALL Group recorded a 6% YoY GMV drop, however with the 3P business growing by 44%

[PLNm] <sup>1</sup>	FYE Mar-22
GMV	3,989
GMV growth	(6%)
1P GMV	3,510
GMV growth (%)	(10%)
3P GMV (PLN m)	478
GMV growth (%)	44%
Revenue	3,134
Gross profit	619
Gross profit (% of GMV)	15.5%
Adj. EBITDA	(96)
Adj. EBITDA margin (% of GMV)	(2.4%)
D&A	(143)
Operating profit	(279)
Net Loss	(287)
Capex	(77)
Op. FCF <sup>2</sup>	(172)

- MALL Group's overall GMV decline of ~6% driven largely by comping vs severe offline lockdown in Czechia from Q4 2020 to early May 2021
- 2022 YTD slowdown from the impact of higher inflation and Ukraine war on demand for predominantly discretionary assortment
- Continued strong 3P growth reflecting its overall strategy of building the leading marketplace. Share of 3P on overall GMV reached 12%
- Resilient gross profit and margin with positive mix impact
- Adjusted EBITDA negatively affected by lower GMV and higher marketing costs due to intensified marketing activities

1. All financials translated to PLN using average exchange rates for FY 22 of EUR/CZK of 25.2908, HRK/CZK of 3.3623, HUF/CZK of 0.0704, and PLN/CZK of 5.5199 2. Operating Free Cash Flow defined as Adjusted EBITDA – Capex

## We have already started to implement a list of quick wins to accelerate our new business through application of proven Allegro Retail Basics

SELECTED EXAMPLES



#### Selection



Price

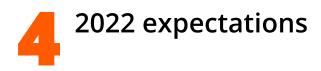
- Onboard selected top-selling merchants from Poland
- Add selection of **key value items** currently not available on the platform
- Launch local merchant onboarding campaign

- Adjust tools and deploy a new pricing strategy to **improve pricing**
- Leverage extensive pricing methodology from Allegro
- Revise traffic acquisition strategy to inform potential customers about attractive prices on the platform

Asset-light **pick-up points** network
extension

Convenience

- Improve delivery speed by extending order cut-off times for same day dispatch
- Organize quick deliveries from Poland
- Improve the ratio of registered active buyers to strengthen loyalty
- Deploy Allegro's contact center innovations to improve customer service and optimize cost of operations



Allegro excluding MALL Group and WE DO	<b>FY 2021A</b> Actual	<b>FY 2022E</b> Published on 24 Feb 2022		<b>FY 2022E</b> Update: excluding Mall
GMV	21% YoY growth	High teens-Low 20s% YoY growth		15-20% YoY growth
Revenue	34% YoY growth	Low 30s% YoY growth	>>>	25-30% YoY growth
Adjusted EBITDA <sup>1</sup>	18% YoY growth	Low-to-Mid Teens% YoY growth		10-15% YoY growth
CAPEX <sup>2</sup>	PLN 407m	PLN 700-750m		PLN 675-725m

Expectations for the MALL Group and **WE** | **DO** for 9 months to December 2022:

- Targeting near-term stabilisation and back to positive GMV and revenue growth by the end of the year
- Adjusted EBITDA loss at PLN 80-120m
- Capital investment at PLN 100-120m

1. Adjusted EBITDA defined as EBITDA pre transaction costs, management fees (monitoring fees), stock-based compensation, restructuring costs, and other one-off items 2. Represents cash capex and does not include leased assets (which are presented in balance sheet)





Thank you